

2012/13

**TEFMA/SCHNEIDER ELECTRIC-
MAURIE PAWSEY SCHOLARSHIP**

**SPACE AND PROPERTY MANAGEMENT
‘ONE UNIVERSITY’**

Rachel Smith



ALBANY

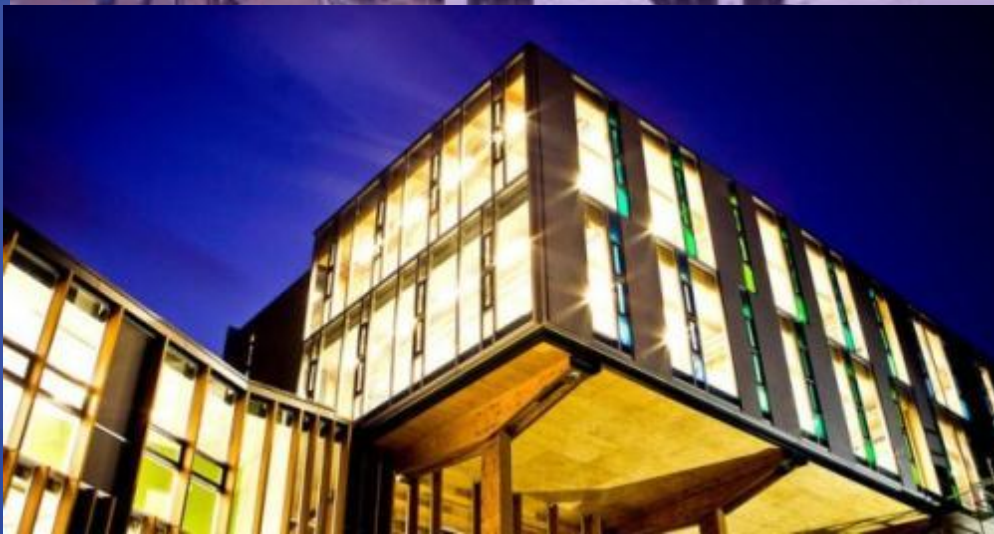


MANAWATU



WELLINGTON







ONE OF UNIVERSITIES GREATEST ASSETS

EFFECTS ALL ASPECTS OF THE UNIVERSITY
(Academic, Research, Finance, Facilities, Student
experience)

CAN CREATE ISSUES IF NOT MANAGED AND
DRIVEN IN THE RIGHT DIRECTION
(Academic, Research, Finance, Facilities, Student
experience)



MASSEY
UNIVERSITY
TE KUNenga KI PŪREHUROA

UNIVERSITY OF NEW ZEALAND



HOKOWHITU

COLLEGE OF EDUCATION

THE ENGINE
OF THE **NEW**
NEW ZEALAND





Refectory Building

Sir Geoffrey Peren Building



PROJECT

1. Strong leadership from the top
2. Current analysis of overall Campus
3. Information gathering - Knowledge is key

**KNOW YOUR CLIENTELE (STUDENT,
ACADEMIC, PROFESSIONAL, RESEARCH)**

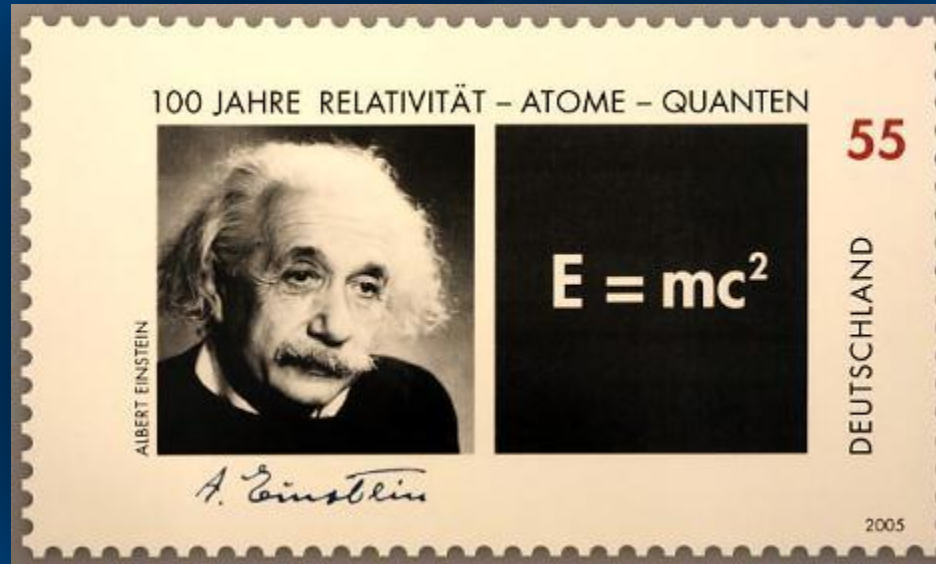
4. Staff awareness of expectations
5. Deliver results

- **National University of Singapore**
- **Ulster University – Belfast**
- **Queens University of Belfast**
- **City University of London**
- **Kings College London**
- **Cambridge University**
- **New York University**
- **University of Minnesota**
- **Arizona State University**

JOURNEY



JOURNEY OF DISCOVERY



MANAGE STRATEGIES RELATIONSHIPS PROCESS ISSUES



1. How do other Universities Manage Space with various campuses?

CENTRAL OFFICE
(PROJECTS, SPACE, PROPERTY, CAMPUS PLANNING)

2. Who drives Strategies around Space Management?

CENTRAL OFFICE, SENIOR LEADERSHIP
(CAPITAL DEVELOPMENT, FACILITIES, USERS)

3. What are the main Relationships?

BUILD AND DEVELOP TRUST AT ALL LEVELS

4. What Processes are important?

POLICY, PROCEEDURE AND GUIDELINES
LACK FLEXIBILITY WITH THE PROCESS

5. Main issues surrounding Space Management?

USER INVOLVEMENT
BIG BROTHER

**CENTRAL
OFFICE**

**RIGHT
DIRECTION**

**SAME
ISSUES**

**COMMUNICATION
KNOWLEDGE
EXPECTATIONS**

**WORK WITH
USERS**

**CORRECT
PROCESS**

SET REALISTIC GOALS

**MAINTAIN
FLEXIBILITY**

SOLUTION

1. CREATE STRUCTURE

- FLEXIBILITY
- PULL TOGETHER KEY STAFF ON EACH CAMPUS
- LOOK AT DIFFERENCES
 - DEMOGRAPHICS
 - TEACHING STYLES

2. IMPROVE PROCESSES

- NEW REQUESTS
- CHANGE OF USE
- RELEASING SPACE

3. REGULAR MEETINGS

- COLLEGES
- PROFESSIONAL OFFICES
- OTHER INSTITUTIONS
- BE TRANSPERENT
- PUT YOURSELF OUT THERE

4. IMPROVE REPORTING PROCESS

- INFORMATION TO CORRECT PEOPLE

5. COMMUNICATION/VISABILITY

- WHAT YOU DO AND HOW YOU DO IT
- PROJECTS THAT HAVE BEEN COMPLETED

6. PUT THINGS ON THE TABLE

- BE FORWARD THINKING AND CREATIVE

IMPLEMENTATION

APPA

Celebrating Innovation & Preparing For The Next Horizon





KEY POINTS

- UNDERSTAND THE PHYSICAL PLACE AND CONDITION
- KNOW THE SOCIAL AND ECONOMIC DRIVERS
- SET GOALS AND TIMEFRAMES
- BE REALISTIC WITH COST
- MEASURE THINGS THAT MATTER
- WHEN CHANGE OCCURS ALLOW TIME AND DO IT RIGHT
- ENSURE EVERYONE IS ON THE SAME PAGE



SUMMARY

SINGAPORE



ROY TAN

**Assoc. Director, Space Planning
Management**

Sonny Djohan

**Assistant Manager, Space Planning
Management**



QUEENS



GARY JEBB
Director of Estates

ROLAND CARSON
Space Manager



ULSTER



MICHAEL FITZPATRICK
Head of Planning and Development

Jean
IT and Space Planning Officer



CITY UNIVERSITY



KINGS COLLEGE



HOLGER HANSEL
Director, Space Management



CAMBRIDGE



PAUL MILINER
Senior Planning Officer
JOHN NEVE
Project Manager



NYU

DAVID ALONSO

VP, Planning and Design

EVE KLEIN

Assoc. VP Planning and Design



MINNESOTA

SHERRI BOONE
Space Manager



MONIQUE MACKENZIE
Director Capital Planning & Project
Mangement



ARIZONA STATE



ANNE GAZZANIGA
Space Manager
JEAN ROBINSON
University Architect

RICHARD STANLEY
Senior VP + University Planner



SPECIAL THANKS



the global specialist
in energy management



QUESTIONS

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